

Welcome  
to your new home

The Residential Support Team  
welcome you to your  
new home.

## THINGS TO DO BEFORE YOU ARRIVE

### Pre-order your Bedding Pack and Kitchen Pack

We offer bedding packs and kitchen packs for sale. Please pre-order these by midnight on 31 December 2018.

To see the range of items, visit: [eshop.qmul.ac.uk/product-catalogue/accommodation/qmul-residences](https://eshop.qmul.ac.uk/product-catalogue/accommodation/qmul-residences)

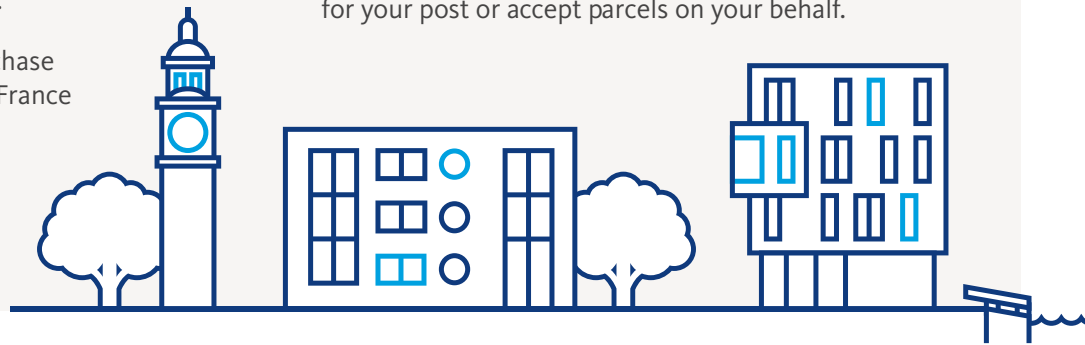
All items ordered by 31 December 2018 will be placed in your room for your arrival.

We will have items available to purchase when you arrive from Reception at France House where you collect your keys.

### Share your new halls address with your family and friends

Make sure that you give your friends and family your correct halls address before you leave for university. The full address can be found on your Licence Agreement. All post and packages should be addressed with your name, flat and room number, plus your full address and postcode.

We are sorry but we are unable to accept responsibility for your post or accept parcels on your behalf.



## THINGS TO KNOW WHEN YOU ARRIVE

### Contact Home!

Let your family and friends at home know that you have arrived safely – they are missing you already!

### 24-hour Reception at France House

Reception at France House is open 24 hours per day so do not hesitate to come in and ask if you need anything.

### Laundries

The main laundry is situated in France House – there are other smaller laundries at Stocks Court, Lindop House and Ifor Evans Place.

The washers and dryers are operated using an online system, and you can download the app onto your phone.

Alternatively, you can purchase a card from the machine in France House Laundry and load up the card with credit. It is not possible to use cash to operate any of the machines.

Find out how to use the laundry machines at our Laundry Day, which is happening between **2pm and 4pm on Wednesday 9 January 2019** in the France House laundry.

### Need to report an issue?

We have checked your room and are aware of all minor issues – such as chipped paint and marks on the wall and carpets – so there is no need to

report these. We will not charge you when you leave.

If something is urgent (e.g. a water leak, an electrical fault, an issue with water supply or a problem with a lock or keys) please report this immediately in person at Reception at France House or online at [eaf-helpdesk.qmul.ac.uk](https://eaf-helpdesk.qmul.ac.uk)

### Not sure what to report?

Come to the Halls Managers **Drop-in Session on Wednesday 9 January between 5pm and 6pm** in the Canalside Study Room (next to Santander).

**Please note that smoking (including shisha and e-cigarettes) is strictly prohibited in any QMUL building and is NOT permitted in any external area except in the designated smoking areas.**

# We welcome our new residents

JANUARY 2019

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## WELCOME DINNER

5pm–7pm The Curve

Meet other residents whilst enjoying a dinner in the Curve.

**TICKETS £3**

Available at France House Reception (cash only).  
Please bring exact change if possible.

*A £3 ticket will give you a £6 credit to use for dinner in the Curve.*

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## PRE-ORIENTATION BREAKFAST

8.30am

Near the Stage, Outside The Curve

Collect a complimentary breakfast bar and a bottle of water from Residential Support before walking together as a group, led by a Residential Assistant, to orientation at the Great Hall in the People's Palace.

Items will be available for collection near the stage, outside The Curve Restaurant on the Mile End Campus. The guided walk will leave at 8.45am.

SAT  
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## HALLS INDUCTION

11.30am and 12.30pm

Mason Lecture Theatre  
First Floor, Bancroft Building  
Library Square

### IT IS MANDATORY THAT YOU ATTEND THE RESIDENCES INDUCTION

Following the 30 minute session and, if you complete the Feedback Card provided at the induction, you will be given a complimentary voucher to go with your friends and get lunch in The Curve. There are **TWO** identical induction sessions which will be held in the Mason Lecture Theatre in the Bancroft Building (Library Square).

You **MUST** attend one of the sessions.

**PLEASE MAKE SURE YOU ATTEND  
THIS INDUCTION AS REGISTERS  
WILL BE TAKEN**

## MOVIE NIGHTS AT GENESIS CINEMA!

Watch any movie, on any day, at any time between Thursday 3 January and Friday 11 January at the famous, award-winning Genesis Cinema on the Mile End Road. Genesis Cinema is only a 5–10 minute walk from the Mile End Campus.

Address: 93–95 Mile End Rd, London E1 4UJ

Visit [genesiscinema.co.uk](http://genesiscinema.co.uk) to find out which movies are showing.

**TICKETS ONLY £3**

Tickets are on sale from Reception at France House from 10am–5pm. Numbers are limited.

**SPECIAL  
DEAL**

**BUY A TICKET FOR  
THE WELCOME DINNER  
PLUS A CINEMA TICKET  
FOR £5**